

Brought to you by National Apprenticeship Service

**GP Service** Guide

How to set up your Apprenticeship Service Account

# **Setting up your Apprenticeship Service Account**

This guide will support you to set up your own Apprenticeship Service account and is suitable for both levy paying employers and SMEs. Once your account is set up, you will have more control of the way your apprenticeships are run and funded including:

- Reserve and manage your apprenticeship funding
- Receive and manage the new apprenticeship incentives
- Set permissions for your training provider to complete tasks on your behalf
- Find out what other apprenticeship standards are available for other parts of your business
- Select an appropriate End Point Assessment organisation
- Create and advertise an apprenticeship vacancy
- Give real-time feedback on the quality of training provision you receive

### To get your Apprenticeship Service account up and running, you need to follow these simple steps:

- 1. Create a user account using your name and a valid email address
- 2. Add a Pay as You Earn (PAYE) scheme on behalf of your organisation
- 3. Confirm your organisation details
- 4. Accept the employer agreement with the Education and Skills Funding Agency (ESFA)

### Key information you need before you start to register

- A valid email address
- The Government Gateway login details (user ID and password) for your organisation your payroll or finance department should have your organisation's Government Gateway details
- If your annual pay bill is less than £3 million, you can use the accounts office reference number and employer PAYE scheme reference number
- Authority to add PAYE schemes to the account
- Authority to accept the employer agreement on behalf of your organisation

For further information and guidance, please follow the video link below:

Video: What you need to set up an apprenticeship service account.

### **Timescales for registering apprentices**

To ensure that everything runs smoothly for your apprentice, it is important that you complete the process on the Apprenticeship Service account within the following timescales:

- Register the apprentice with your account within 14 days of the apprenticeship start date
- Approve the apprentice within 30 days of the apprenticeship start date

### Allocating access and account roles

Before registering your account you also need to consider who you want to allocate access to and if required, give named individuals permission to:

- Approve apprentice and apprenticeship data
- Approve costs for training which are agreed with the training provider and sending employer
- Reconcile payments to and coming from training providers
- Sign the agreement with the Education and Skills Funding Agency (ESFA)

## **STAGE 1**: Registering your organisation on the Apprenticeship Service

If you have all the relevant information required (Government Gateway login details and Companies House registration number) you can set up as a new user on the Apprenticeship Service <u>here</u>.

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You need to create or <u>sign in</u> to an ap to get funding to pay for apprentices	oprenticeship account, then you'll be able hip training and assessment costs.	
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<ul> <li>recruit apprentices</li> </ul>		
<ul> <li>add and manage apprenticeships</li> </ul>		
Create account >		Q Help

For step by step instructions to set up your account please see the links below:

Video: Register an Apprenticeship Service account Guide: How to register and use the Apprenticeship Service as an employer

Start the registration process by getting set up as a user.

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Get set up as a	user
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Create new password	
Password requires upper and lowerca:	se letters, a number and at least 8 characters
Password strength:	
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If your organisation has already registered, please enter your email and password.

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Have you used this service before? Yes, I've used this service before No, this is my first time Continue	Sign in or <u>create an account</u> to manage your apprenticeship funds.          Email address         Password         Sign in         Forgotten your password?

One you have signed in you will be presented with a screen similar to the one below with details specific to your organisation. From here you can navigate through you apprenticeships account.



You can add and view members of your team.

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Your team		Invite a new r	nember	
Invite members, control and cancel or resend inv Name	what they can do, remove members itations. What they can do	Status		
Alison Pollitt apollitt@gpstrategies.com	Accept agreements, view information and manage PAYE schemes, organisations, apprentices and team members	Active	View	
Alison Pollitt apollitt@gpstrategies.com Emma Tune etune@gpstrategies.com	Accept agreements, view information and manage PAYE schemes, organisations, apprentices and team members Accept agreements, view information and manage PAYE schemes, organisations, apprentices and team members	Active Active	<u>View</u> View	

If your company is made up of connected groups you can add each organisation as required.

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You must sign the agreement to allow apprenticeship funds to be used.



Once funds have entered your account, you will be able to review your transactions.



### Setting permissions for your training provider

You can <u>add your training provider to your apprenticeship service account</u> using their name or UK provider reference number (UKPRN) and give them permission to manage tasks such as reserve funding (for employers with a wage bill under £3 million), add apprentice records and create new vacancies. Please note, final employer approval is required for all tasks.

To add your training provider, sign into your apprenticeship service account.

GOV.UK Manage apprenticeships
Back
Sign in
Sign in or <u>create an account</u> to manage your apprenticeship funds.
Email address
pcooper2@gpstrategies.com
Password
••••••
Sign in
Signit
Forgotten your password?

From the home page, select Training provider permissions.



If the provider name is not showing the employer will need to add GP Strategies.



Select yes to create a cohort and then set permissions.

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# **STAGE 2**: Reserving apprenticeship funding for a new start

Reserving apprenticeship funding: Background
Mandatory for all non-levy apprenticeship starts managed through the apprenticeship service
Funding is only available where a reservation has been made
Can only be made against apprenticeship standards
Not required for transfer funded apprenticeships
Employers can delegate the data entry to their training provider
Employers can use their reservations with different providers if they choose

Employers can grant the provider the permission to reserve apprenticeship funding on their behalf via the 'Provider Permissions' section on their account.

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# **STAGE 3**: Adding an apprentice to The Apprenticeship Service



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ESFA Demo Account ID: BPJGXV		
Your team Control what your team can do and invite new team members. Your organisations and agreements Add your organisations that will make contracts with training providers. Add apprentices. Add apprentices update details of existing apprentices and authorise payments to training providers.	Einance View your financial transactions, connect with other employers and send or recoive transfer funds. PAYE schemes Add or remove PAYE schemes. Find apprenticeships and see details of apprenticeships and see details of apprentices who can deliver the training.	Taaks You do not have any tasks
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Please note: The UKPRN for GP Strategies Training Limited is 10036952





We would recommend you give us permission to add your apprentices, by selecting I would like my provider to add apprentices.

If you choose to add the details yourself, you can do so by starting to create a cohort. See instructions below.



If you don't know all the details, fill in what you can. As a minimum you will need to add the **apprentices name** and **date of birth**.

You may also be able to add information such as - the estimated start month of the apprenticeship, and the name of the apprenticeship standard they will be working towards.

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Planned training finish date For example, 02 2019 Month Year 10 2019			
Total agreed apprenticeship price (excluding VAT) Enter the price, including any end-point assessment costs, in whole pounds. For example, for £1,500 enter 1500 £ 20000			
Reference (optional) Add a reference, such as employee number or location - this won't be seen by the training provider Bob Smit Bob Smith			
End-point assessments If you've chosen an apprenticeship standard, we'll ask you to confirm the apprentice assessment organisation of this apprentice. We'll do this before the end of the apprenticeship.			



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## **<u>STAGE 4</u>**: How to apply for an incentive payment for hiring a new apprentice

**NOTE**: This is for all apprentice new hires with a contract and apprenticeship start date between 1<sup>st</sup> August 2020 and 31<sup>st</sup> January 2021.

- Incentive payments can be made retrospectively but MUST be made by the 30<sup>th</sup> April 2021.
- Before you can move forward with this, you need to make sure you have signed the most up to date Apprenticeship Service declaration.
- Only you the employer can make the application for the apprenticeship incentive. We as the training provider cannot do this on your behalf.

Scroll to the Finances section on the home page.

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Click on Apply for the hire a new apprentice payment.

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Read the guidance and information carefully to check that you are eligible for the incentive.

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Click Start now.

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	We'll start making payments from January 2021. You'll need to give us your organisation's bank details when you apply, so that we can pay you directly.			^
	What you can use the payment for			
	You can use the payment for anything to support your organisation's costs.			
	The payment is different to the apprenticeship levy and you can use it to pay for recruiting and employing new apprentices.			
	Eligibility			
	You can only apply for this payment for apprentices who:  are new to your organisation  started their contract of employment between 1 August 2020 and 31  https://www.contract.org.com/contract.org/			
	Before you start			
	to add the apprentices you want to apply for to your apprenticeship service account     your organisation's bank account details			
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Click Yes and Continue.

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Select the apprentices you want to apply for. Remember, you can only apply for the apprentices who started their contract of employment from 1<sup>st</sup> August 2020 to 31<sup>st</sup> January 2021.

**NOTE**: The ESFA may audit this at random, and you would be expected to provide the necessary evidence to prove this.

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Select the apprentices you want to apply for				^
Choose from the apprentices in your apprenticeship service account with a planned start date from 1 August 2020.				ł
You cannot view any apprentices that you've already applied for.				
You must only select apprentices who started their contract of employment with your organisation from 1 August 2020 to 31 January 2021.				
Select all that apply				
Greg Barnes Software tester, Level: 4 (Standard)				
John Driniowater Software tester, Level: 4 (Standard)				
Software tester, Level: 4 (Standard)				
Paul Graham Software tester, Level: 4 (Standard)				
Jas Johal Software tester, Level: 4 (Standard)				
Usman Khan Software tester, Level: 4 (Standard)		0	Help	
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Check the summary screen to make sure only eligible apprentices are listed and confirm.

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Read the declaration and then click **Confirm and Submit**.

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	Home Finance Adverts Apprentices Your team Your organisations and agreements More *
	BETA This is a new service – your feedback will help us to improve it.
	Declaration
	You are about to submit your application for the hire a new apprentice payment.
	By submitting this application, you declare that:
	all the information in this application is correct
	<ul> <li>all the apprentices in this application are new employees who started their contract of employment between 1 August 2020 and 31 January 2021</li> </ul>
	<ul> <li>you understand that your organisation must tell Education and Skills</li> <li>Funding Agency about any change to any of the information provided</li> </ul>
	you have read and understood the agreement
	<ul> <li>you understand that if you have provided any inaccurate or misleading information, you may have to repay any relevant hire a new apprentice payments</li> </ul>
	Confirm and submit
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You will then be directed to begin adding your company and bank details into the system. You can either do this now or save and add these details at a later date. If you don't have the details to hand you will be directed to an 'Application Saved' screen.

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We need your organisation's bank
details
You must add your organisation's bank details, so that we can make the hire a new apprentice payment.
You'll need to give us your organisation's:
legal name, registered address and contact details
Companies House number (if your organisation has one)
remittance email address
finance director or finance lead's contact details
bank account details
Can you add your organisation's bank details now?
If you do not have these details, someone else from your organisation can add them later.
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If you do have your bank details available, you can complete these now. Click **Yes** and **Continue**. **NOTE:** You can only use one set of bank details per Apprenticeship Service account.

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	We need your organisation's bank details			
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	legal name, registered address and contact details     Companies House number (If your organisation has one)     remitance email address     finance director or finance lead's contact details     bank account details     Can you add your organisation's bank details now?			
	If you do not have these details, someone esse from your organisation can add them itater.			
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Before you start, make sure you have all the information you will need to hand. Click continue.

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	We need your organisation's bank account details, so that hire a new apprentice payment.	we can make your		
	You can only add one bank account for your organisation. account to make all of your payments.	Ve'll use this		
	Before you start			
	You'll need to give us your organisation's:			
	legal name, registered address and contact details     Companies House number (if your organisation has one)     remittance email address	č.		
	finance director or finance lead's contact details			
	<ul> <li>bank account details</li> </ul>			
	We may contact someone from your organisation to ver information you provide.	ify the		() Help



You will be directed to a new set of screens requesting information about your organisation and bank details. Click **continue**.

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	You can use this service to add or change your organisation's details. We'll use these details to make payments to your organisation, or if we need to contact you. If you have any queries please contact the DIE Standing Data team directly by emailing			
	Life: NimdrolLutadjeducation.gov.uk			
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- Add your organisation's name ensuring you use the legal entity.
- Add your organsiation's telephone number. (The preference is to include a landline number. Do not include any spaces in the telephone number. Failing this you can include a mobile phone number).

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If you have one, add your organisation's Companies House Number and VAT number.

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Confirm whether you are an SME or not and add a UKPRN (ONLY if you are an employer-provider) and DUNS number (only if you have one).

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Now add further address information.

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	Provide your organisation's registered address When your organisation is negatived of Companies House enter your registered Companies House address. When your organisation is not registered at Companies House enter the address where your bank account is registered.	
	Address line 2 (optional)	
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Where inputting email addresses we ask you use generic work emails where possible and avoid personal work or personal non-work emails.

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Select the type of bank account applicable to your organization, then click continue.

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Complete your bank details, and then click 'add bank details'.

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You will now need to add the details of the individual completing this form on behalf of your organisation. In this instance you can use a personal work email address for yourself.

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Review the summary page of all information completed to date.

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Provide your acknowledgement that the form has been completed accurately and select the box, then click **submit**.

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- Payment of the incentive is made in two equal instalments.
- The first is made when the apprentice has been on programme for over 90 days starting with the first payment from January 2021.
- The second half of the payment is made when the apprentice has been on programme for over 365 days.
- For example, September incentive applications will be made in January 2021.

### **Useful links**

<u>https://www.gpstl-apprenticeships.co.uk/employer/funding-incentives.shtml</u> <u>https://www.gov.uk/guidance/pay-apprenticeship-levy</u> <u>https://www.gov.uk/government/publications/apprenticeship-technical-funding-guide</u>

### Need help?

If you have any questions or need further support setting up the system, please call our employer registration team on 0330 1000 610 or email <u>apprenticeshipsuk@gpstrategies.com</u>.