

## Apprentice Case Study

### 'My Journey so far ...'



**Abbie Finlay**

**Apprentice Name:** Abbie Finlay

**Job Role:** Business Administration Apprentice

**Organisation:** Castle Water

#### Why did you choose to do an apprenticeship?

I chose to do an apprenticeship at Castle Water as I thought it would be the best way to progress in understanding and learning of the utility industry, I wanted to get experience to help me apply for a full-time role. Castle Water was my preferred choice as I was already familiar with the business and what they did.

#### What have you enjoyed most about your apprenticeship?

Through the apprenticeship programme I have been given the opportunity to experience a wider part of the business than if I had just applied for a full-time position. I have enjoyed learning about all the different teams and opportunities within Castle Water, and this has allowed me to gain a lot more knowledge about the business. This has also given me the skills to progress with my apprenticeship and allow me to find out which area of the business I am best suited to.

## How do you balance studying and working?

Castle Water schedules time for me to complete my apprentice work within my working hours. We are currently adopting hybrid working too. I enjoy working from home but feel by having hybrid working it allows me to gain office experience and meet members of your team in person too.

## Has your apprenticeship helped you gain new skills?

Going through the apprenticeship scheme has helped me to enhance the skills I have developed during my time at Castle Water so far. Experience of working in different areas of the business during my apprenticeship has allowed me to gain a broader skill set and I can confidently say that I can action a variety of processes and requests for multiple departments. I feel that I have progressed well and having this apprenticeship opportunity has been positive for me.

## Has this experience helped you work towards your career goals?

I originally wanted to go further with my studies and work in the field of Music Business however, due to the pandemic this restricted opportunities in that sector and I found myself looking at applying for this apprenticeship.

Working with Castle Water through the apprenticeship has allowed me to learn about the company and how it works. I have really enjoyed myself here at Castle Water and I now have the knowledge and the understanding to be able to progress within my role and I am excited for my future here.

Abbie has successfully completed her apprenticeship and has been offered a permanent role as Public Sector Advisor with Castle Water.



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